

Twelve Acres Cleaning: Professional Residential, Block & Specialist Cleaning

Specialist Cleaning, Professionally Delivered.

From residential block maintenance to commercial and specialist cleans, [Twelve Acres Cleaning](#) delivers trusted, professional cleaning services across London and Surrey. Our work enhances the comfort, hygiene, and presentation of every environment we care for.

As part of the Twelve Acres Group, we combine deep industry expertise with a hospitality-driven mindset – delivering reliable, detail-focused results that meet the highest standards in both private and public spaces.



About Twelve Acres Cleaning

[Twelve Acres Cleaning](#) is a specialist cleaning provider serving clients across London and Surrey, known for our consistent, high-quality delivery. As the dedicated cleaning division of [Twelve Acres Management](#), we bring a professional, reliable approach to cleaning services across residential blocks, commercial sites, and specialist environments.

We work closely with property managers, estate agents, landlords, housing associations, and private homeowners, tailoring our services to the needs of each building and client. Whether it's a daily block clean, an urgent end-of-tenancy turnaround, jet washing service, carpet care or a one-off specialist treatment, we provide flexible, well-managed cleaning solutions backed by exceptional service and attention to detail.





Our Mission

To deliver professional, reliable, and cost-effective cleaning solutions that elevate the standard of living and working environments across London and Surrey. Through proactive service, well-trained staff, and consistent quality, we help our clients maintain properties that are clean, safe, and ready to impress – all while protecting long-term asset value.

Our Values



Trust & Reliability

We build long-term client relationships through consistent service, dependable scheduling, and a can-do approach to every job – large or small.



Professionalism

From our DBS-checked operatives to our uniformed presence and clear communication, we deliver every service with courtesy, care, and attention to detail.



Transparency

One point of contact. One invoice. One trusted team. We believe in simplicity and accountability at every stage of service.



Sustainability

We champion eco-conscious cleaning, using biodegradable products where possible and promoting waste-reducing practices that support cleaner communities and greener operations.

Core Services Overview

We offer a wide range of cleaning services tailored to the needs of residential blocks, commercial properties, and specialist environments. Our services are flexible, professional, and delivered with precision.



Block & Communal Cleaning

Regular cleaning of shared spaces in residential blocks and developments, ensuring a clean, welcoming environment for all residents.



End of Tenancy Cleans

Inventory-standard deep cleaning to prepare properties for new tenants or buyers. Fast turnaround, high standards.



Carpet Cleaning

Professional deep cleaning of carpets and upholstery for homes, offices, and commercial spaces. Stain and odour removal included.



Pressure Washing

Jet washing for driveways, pathways, courtyards, bin stores and exterior surfaces. Removes dirt, moss, algae, and grime.



Graffiti Removal

Specialist graffiti cleaning for brick, stone, glass, and painted surfaces. Quick response with non-damaging techniques.



Bin Store Cleaning

Thorough sanitation of bin storage areas to control odour, bacteria, and pests. Regular or one-off services.



Caretaking & Resident Support

On-site presence to support residents, manage communal areas, assist with maintenance reporting, and provide post and parcel handling.



Specialist & Commercial Cleaning

Bespoke cleaning services for schools, hotels, offices, healthcare, retail, transport, Airbnb and more.

Block & Communal Cleaning

Our block and communal cleaning services are designed to maintain clean, hygienic and well-presented shared spaces in apartment buildings, housing developments and private estates. We tailor our work to each site’s requirements, whether that’s daily, weekly or fortnightly visits.

Our operatives focus on all high-traffic, high-touch areas — including stairwells, lobbies, corridors, lifts, entryways and pathways. We also carry out regular internal window cleaning and spot checks to keep communal areas looking their best. Every clean is delivered to a consistent standard, with flexible scheduling and clear reporting for managing agents, landlords and RMCs.



Stairwell, lobby and hallway cleaning

Thorough cleaning of shared indoor spaces to maintain a clean and welcoming environment for residents and visitors.



Internal glass and mirror polishing

Streak-free cleaning of internal windows, mirrors, and glass panels for a bright, polished appearance.



Skirting, ledge and surface dusting

Detailed dust removal from edges, ledges, and fixtures to maintain a tidy and allergen-reduced environment.



External pathway and entrance sweep

Clearing of leaves, debris and litter from front and rear access paths for tidy curb appeal and safety.



Postbox, meter cupboard and noticeboard cleaning

Wiping down shared features and fittings to keep commonly accessed points presentable.



Lift and button panel disinfection

Sanitising of lift interiors and high-touch buttons to reduce germs and support hygiene standards.



Handrail and bannister sanitising

Targeted disinfection of hand-contact surfaces to reduce bacterial spread and promote safety.



Entrance matting and doormat vacuuming

Regular vacuuming of entrance mats to reduce dirt transfer and keep shared entry points fresh.



Cobweb and litter removal from communal areas

Routine removal of cobwebs and stray waste to ensure communal spaces stay clean and well-kept.



Internal bin area and chute room care

Disinfection and odour control in internal refuse zones to prevent smells, pests and grime buildup.





End of Tenancy Cleaning

Our end of tenancy cleaning service is designed to meet the exacting standards of landlords, tenants and estate agents. Whether you're preparing a property for new tenants or finalising a move-out, we deliver a full inventory-standard clean that restores every room to a presentable, hygienic state. Our team works efficiently to meet tight deadlines, with flexible scheduling for weekday, weekend or evening appointments.

From deep kitchen degreasing to bathroom limescale removal and spotless flooring, every job is completed with precision and care. We can also provide additional services such as carpet shampooing, internal window cleaning and rubbish clearance — all in one seamless visit.



Full property clean including all rooms, kitchens and bathrooms

A comprehensive deep clean of every room, restoring the property to move-in condition.



Deep oven, hob, extractor and appliance degreasing

Thorough cleaning of kitchen appliances to remove built-up grease, grime and burnt-on residue.



Interior window, sill and frame cleaning

Polishing of glass and thorough wiping of frames and ledges to leave windows crystal-clear.



Skirting board, light switch and plug socket wiping

Detail cleaning of overlooked areas to remove dust, fingerprints and grime.



Radiator, banister and door frame dusting

Dusting of all edges, rails and trims to restore a fresh and well-kept finish throughout the home.



Carpet and upholstery cleaning with stain and odour treatment

Professional extraction to remove stains, smells and embedded dirt from carpets and soft furnishings.



Limescale, mould and grime removal from all surfaces

Targeted scrubbing and chemical treatment to eliminate stubborn limescale, mould and soap scum.



Kitchen cupboards and fridge-freezer sanitising

Internal and external cleaning of cupboards, drawers and white goods to ensure freshness and hygiene.



Waste disposal and property clearance if required

Removal of leftover rubbish, packaging and unwanted furniture with proper disposal methods.



Fast turnaround with short-notice availability

Responsive scheduling with quick completion to meet tenancy deadlines and reduce void periods.



Carpet & Upholstery Cleaning

Our professional carpet and upholstery cleaning service restores tired interiors and soft furnishings to a fresh, hygienic standard. Whether it's high traffic areas in communal halls, moth treatments or delicate materials in private residences, we use industry-grade machines and safe, eco-conscious products to achieve deep, lasting results. Ideal for move-outs, post-renovation cleans, or routine maintenance – we remove dirt, stains, allergens and odours without damaging your flooring or furniture.



Deep extraction & stain removal

Hot water extraction techniques lift stubborn dirt, dust and stains from carpet fibres and rugs, even in high-use areas.



Upholstery & mattress care

Gentle yet effective steam or foam cleaning for sofas, chairs, headboards, and mattresses, removing bacteria and marks.



Odour removal

Neutralising and deodorising treatments eliminate lingering smells caused by pets, smoke, food or damp.



Drying & safe products

Fast-drying, child- and pet-safe formulas to minimise downtime and leave no harmful residues behind.



Stair carpet and runner cleaning

Thorough edge-to-edge cleaning of stair carpets, treads, and hallway runners, often missed in standard cleans.



Fabric and fibre protection

Application of protective coatings to prevent future staining and extend the life of carpets and upholstery.



Moth removal treatments

Effective treatment and prevention of moth larvae in carpets and rugs, protecting against textile damage.

Bin Store Cleaning

Our bin store cleaning service ensures that internal and external waste areas remain clean, sanitary and odour-free. These high-traffic, high-use zones can quickly become unhygienic if neglected. We provide regular or one-off deep cleans to help managing agents, landlords and housing associations maintain hygiene standards, prevent pest infestations and improve the resident experience.



Full area wash downs

Comprehensive power washing of floors, walls, and doors to remove grime, spills, and waste residue.



Floor, bin & wall cleaning

Thorough scrubbing and sanitisation of all contact surfaces including bins themselves, wall panels and surrounding floors.



Odour control

Use of targeted disinfectants and deodorisers to neutralise unpleasant smells and keep the area fresh.



Pest prevention

Cleaning methods that reduce food and waste residue to deter rats, mice, insects and other pests.



Bin lid and handle sanitising

Detail cleaning of touchpoints such as lids and handles to prevent bacteria spread in shared environments.



Drainage clearance and mop sink flush-outs

Cleaning and unblocking of floor drains and mop sinks to prevent overflow, standing water and odour issues.





Pressure Washing

Our professional pressure washing service is ideal for removing dirt, moss, algae, stains and surface build-up from external areas. We restore the look and safety of outdoor spaces with high-powered jet washing, perfect for both residential blocks and commercial premises. Whether part of scheduled upkeep or a one-off refresh, our team works cleanly and efficiently to enhance curb appeal and reduce slip hazards.



Driveways, paths, patios

Jet washing of paved, concrete or stone surfaces to remove moss, dirt and discolouration for a cleaner, safer surface.



Decking & external walls

Gentle yet effective treatment for wooden decking and exterior walling to remove algae, grime and weathering.



Bin store exterior cleans

Full wash-down of external bin storage areas to tackle build-up, improve hygiene and reduce pests.



Graffiti prep work

Initial surface clean to prepare affected areas for professional graffiti removal or treatment.



Entrance areas and front steps

Brightening up building entrances and stairways to boost first impressions and reduce residue buildup.



Car park bays and loading zones

Pressure washing for marked bays, kerbs and loading areas in commercial or block settings to maintain visibility and cleanliness.



Caretaking & Resident Support

Our caretaking service supports the day-to-day operation of residential buildings and developments, acting as an extra set of eyes and hands for both residents and property managers. Whether as a scheduled presence or part of a wider facilities package, our caretakers help maintain standards, resolve minor issues and provide essential liaison between residents, contractors and managing agents. We keep buildings running smoothly while improving resident satisfaction and trust.



Parcel handling

Accepting, logging and storing resident deliveries to prevent missed parcels and reduce clutter in reception areas.



Welcome packs

Handing over welcome packs or information booklets to new residents and explaining building rules or procedures.



Maintenance coordination

Reporting and assisting with access for reactive maintenance or scheduled works by external contractors.



Daily visual checks

Routine walkthroughs to check for lighting outages, leaks, hazards or issues that need attention.



Postboard updates

Updating and maintaining resident noticeboards with the latest building announcements and emergency contacts.



Key and fob management

Coordinating key handovers and programming access fobs or entry cards for residents, trades and visitors.



Lift protection and move-in support

Installing protective lift wraps and assisting with logistics during move-ins, move-outs or large deliveries.



Specialist & Commercial Cleaning

In addition to our residential and block cleaning services, we support a wide range of commercial and specialist environments with tailored cleaning solutions. Our trained teams operate across London and Surrey, delivering consistent, high-quality service in busy, high-footfall spaces where hygiene, presentation and flexibility are critical. From hospitality venues to healthcare settings, our work supports property owners, operators and facilities managers with scheduled or ad hoc cleaning as required.

Each of the following slides outlines our approach and services in detail for every specialist sector we support.



Airbnb & Short Lets



Schools & Nurseries



Hotels & Guest Homes



Hospitals & Clinics



Hospitality Venues



Industrial Warehouses



Offices & Business Parks



Aircraft & Private Jets



Supermarkets & Retail



Public Transport Spaces



Airbnb & Short Let Cleaning

Our Airbnb and short-let cleaning service is tailored to meet the fast-paced demands of hosts, property managers and serviced apartment providers. We understand the importance of cleanliness, presentation and reliability in ensuring five-star reviews and guest satisfaction. Whether it's daily changeovers or occasional resets, our operatives clean with precision and care — ensuring each property is guest-ready, every time.



Guest turnaround cleaning

Full clean and reset between guest stays, including kitchen, bathroom, bedrooms and shared spaces.



Inventory & reset services

Restocking of toiletries, consumables and kitchen items plus resetting furniture or décor to match listing photos.



Appliance cleaning and checks

Oven, microwave, fridge and other appliances are cleaned and checked to ensure safe and hygienic use.



Window and balcony cleaning

Internal glass, French doors and balcony areas cleaned to enhance light and first impressions for incoming guests.



Linen & towel changes

Supply, laundering and replacement of bedding and towels with fresh, hotel-standard linens if required.



Deep cleans between lets

Scheduled deeper cleans after long-term guests or periodically to maintain high standards across the year.



Reporting damages or maintenance issues

Visual inspections for wear, damage or missing items with prompt reporting to hosts or property managers.



Welcome presentation & final walk-through

Final touches including scent, lighting, curtain adjustment and a final sweep to ensure the property is immaculate.

School & Nursery Cleaning

Our school and nursery cleaning services are designed to meet the highest hygiene and safety standards for educational environments. We support nurseries, primary schools and academies with scheduled cleaning that keeps classrooms, washrooms and communal areas consistently safe, fresh and ready for pupils and staff. Whether it's daily term-time cleaning or deep cleans during holidays, our operatives are DBS-checked and trained to work in child-focused spaces with care and professionalism.



Classroom sanitisation

Desks, chairs, handles and shared equipment are thoroughly disinfected to reduce germ spread and maintain hygiene.



Washroom disinfection

Toilets, basins and changing areas are deep cleaned and sanitised using child-safe and high-efficiency products.



Floor & surface cleaning

Hard floors and carpets are vacuumed, mopped or machine cleaned for a hygienic and slip-resistant finish.



Term-time & holiday cleans

Flexible daily cleans or intensive deep cleans during school breaks to prepare buildings for the new term.



Touchpoint and door handle sanitising

Frequent disinfection of high-contact areas such as door handles, bannisters and switches to minimise illness transmission.



Staffroom and office cleaning

Regular cleaning of administration and teaching staff areas including kitchens, desks and private offices.



Gym, hall and activity zone care

Wipe-downs and floor care for sports halls, assembly areas and indoor playrooms where hygiene is essential.



Waste disposal and bin rotation

Removal of general, sanitary and recycling waste with bin liners replaced and areas wiped clean.





Hotel & Guest Accommodation Cleaning

We provide reliable, high-quality cleaning services to hotels, serviced apartments, B&Bs and boutique guesthouses across London and Surrey. Our experienced teams support both daily operations and deep cleaning schedules, delivering discreet and detail-focused work that enhances guest satisfaction and protects your brand reputation. Whether you need rapid room turnaround, spotless public spaces or back-of-house support, we tailor our service to your occupancy patterns and operational flow.



Room servicing

Daily cleaning and restocking of guest rooms with attention to bathrooms, surfaces, linens and overall presentation.



Deep cleans

Scheduled full-property cleans including behind furniture, skirting boards, upholstery and hard-to-reach areas.



Turnover preparation

Quick, efficient resets between check-outs and check-ins, ensuring a consistently high standard for every new guest.



Public area cleaning

Cleaning of lobbies, reception areas, lounges, corridors and lifts to create strong first impressions throughout the property.



Spa and wellness area cleaning

Sanitisation of spa rooms, treatment areas, gyms and wet zones to meet both luxury and hygiene standards.



Back-of-house and staff areas

Kitchenettes, laundry rooms, offices and staff quarters are cleaned to support smooth and sanitary operations behind the scenes.



Window and glass polishing

Internal windows, mirrors, doors and lobby glass are polished to streak-free clarity across guest and common areas.



Consumables restocking and reporting

Inventory checks and top-up of toiletries, towels and hospitality items, with reporting of shortages or maintenance issues.



Hospital & Healthcare Cleaning

Our healthcare cleaning services are designed to meet strict clinical standards in hospitals, GP surgeries, dental practices, and specialist clinics. We understand the sensitivity of these environments and the importance of cross-contamination control, hygiene compliance, and patient wellbeing. Our trained operatives use hospital-grade disinfectants and colour-coded systems to ensure every clean is safe, consistent, and traceable.



Medical-grade disinfection

Use of NHS-approved, high-efficacy cleaning products to eliminate bacteria, viruses and pathogens from surfaces and touchpoints.



Waiting areas & treatment rooms

Sanitisation of chairs, reception counters, door handles and treatment beds to maintain cleanliness between patient visits.



Washroom cleaning

Thorough disinfection of patient, staff and visitor washrooms including toilets, sinks and sanitary bins.



Equipment-safe processes

Non-corrosive, specialist cleaning techniques that protect sensitive clinical equipment while ensuring cleanliness.



Reception and admin area care

Dusting, wiping and floor cleaning in front-of-house and administrative spaces to support professional presentation.



Consultation room resets

Full surface disinfection and reset of consultation rooms between appointments to maintain hygiene compliance.



Waste segregation and disposal support

Support with clinical and general waste management procedures in line with healthcare standards.



Compliance-ready cleaning records

Logbooks and cleaning audits provided on request to support CQC inspections or internal compliance protocols.



Hospitality Venue Cleaning

Cleanliness is a non-negotiable in hospitality. We support bars, restaurants, cafes, clubs and event venues with tailored cleaning services that ensure your front- and back-of-house spaces are spotless, safe and guest-ready. From daily pre-opening cleans to post-service resets or deep kitchen scrubs, we work to your schedule — even overnight — so your team can focus on service and your venue maintains its reputation.



Bars, restaurants & event venues

Cleaning services for all types of hospitality venues, with flexible plans that suit daily, weekly or event-based operations.



Public & back-of-house areas

Comprehensive cleaning of dining areas, lobbies, stairwells, staff rooms and storage zones to support cleanliness across your entire venue.



Table, chair and booth sanitising

Disinfection of all seating and surface areas to maintain hygiene between services and improve guest comfort.



Glass and mirror polishing

Internal window, mirror and display case cleaning for a polished and professional look throughout.



Kitchen & floor cleaning

Degreasing, scrubbing and disinfection of prep areas, extractor hoods, walls and commercial kitchen flooring.



Flexible hours

We clean when it works for you — early mornings, late nights or overnight cleans to avoid disruption to trade.



Washroom and hygiene area servicing

Restocking consumables, cleaning fixtures and sanitising high-touch areas in customer and staff toilets.



Waste zone and back-door area cleaning

Clearing and cleaning waste disposal areas and staff entrances to maintain hygiene and reduce pests.



Industrial & Warehouse Cleaning

We provide robust cleaning solutions for industrial sites, logistics hubs, and warehousing facilities. Our services are designed to maintain hygiene, safety and operational efficiency across production, distribution and storage environments. Whether supporting compliance, improving staff welfare conditions, or maintaining client-facing areas, we work around your shift patterns to deliver results with minimal disruption.



High-dust areas

Specialist cleaning of racking, ceiling pipes, beams, ledges and other elevated or hard-to-reach zones prone to dust accumulation.



Staff welfare spaces

Cleaning of break rooms, changing areas, offices, toilets and kitchenettes to promote staff wellbeing and hygiene compliance.



Loading bay pressure washing

High-powered jet washing of loading docks, ramps and external access routes to remove grime, tyre marks and debris.



Waste zone sanitation

Cleaning and deodorising of waste handling zones, bin stores and recycling areas to reduce odour and pest risks.



Floor scrubbing and degreasing

Machine floor cleaning using scrubber dryers and degreasers to remove oil, dust and industrial residue from concrete or resin floors.



Partition wall and door wiping

Routine cleaning of internal structures like doors, roller shutters, windows and control panels to maintain overall site cleanliness.



Warehouse office cleaning

Scheduled cleaning for internal office spaces, meeting rooms and reception areas within the industrial unit.



High-level cleaning (scheduled)

Periodic cleaning of hard-to-access areas like ventilation systems, skylights and roof trusses using specialist equipment.



Office & Business Park Cleaning

We offer flexible, professional cleaning solutions for offices, co-working spaces and business parks of all sizes. Whether you manage a single unit or a multi-tenanted complex, we ensure your workspace is clean, safe and ready for productivity. With services available before, during or after hours, our teams work discreetly and efficiently to keep communal and private areas spotless — supporting staff wellbeing and creating a strong impression for clients and visitors.



Desk & meeting rooms

Wiping, dusting and sanitising of desks, chairs, tables, phones and shared meeting spaces to maintain cleanliness and reduce germs.



Washroom & kitchenette areas

Disinfection of toilets, sinks, countertops, taps and appliances — with consumables replenished as needed.



Floor & window care

Vacuuming, mopping, hard floor scrubbing and internal window cleaning for a polished and professional look.



Scheduled or ad hoc

Choose from daily, weekly or one-off cleaning visits — all adapted to your business hours and operational needs.



Reception and entrance cleaning

Front-of-house areas cleaned and maintained for a smart, welcoming first impression for staff and visitors.



Bin emptying and recycling

Removal of general, sanitary and recycling waste, with fresh liners replaced and bins wiped clean.



Touchpoint disinfection

Regular sanitising of high-contact areas such as door handles, switches, lifts and shared equipment.



Post-construction or refurb cleans

Full deep cleans following office renovations or reconfigurations to remove dust and debris before reoccupation.



Private Jet & Aircraft Cleaning

We provide discreet, high-detail cleaning services for private jets and aircraft, supporting owners, charter companies and FBOs. Our operatives are trained to handle sensitive interiors and luxury finishes, delivering fast, thorough cleans that meet the highest presentation and hygiene standards. Whether between flights or as part of a scheduled turnaround, we help ensure every aircraft is spotless, safe and guest-ready — inside and out.



Interior detail cleaning

Wiping, vacuuming and sanitising of all cabin surfaces including walls, ceilings, storage compartments and consoles.



Tray, lavatory, galley cleans

Deep cleaning of food prep areas, fold-out trays and onboard washrooms using aviation-safe products.



Cabin disinfection and deodorising

Use of aviation-grade disinfectants to neutralise bacteria and remove odours, leaving the cabin fresh and hygienic.



Waste removal and restocking

Disposal of onboard waste and light restocking of items such as tissues, water and hospitality products where required.



Leather care & upholstery

Specialist cleaning and conditioning for leather seats, armrests and upholstery to preserve finish and comfort.



Turnaround-ready service

Fast-response cleaning between arrivals and departures to ensure readiness for the next flight.



Glass and screen polishing

Streak-free cleaning of interior windows, cockpit glass and entertainment screens.



Hangar or apron-side flexibility

Mobile teams ready to clean at the gate, on the apron or in hangars — working to tight timeframes without compromising quality.



Supermarket & Retail Cleaning

We support supermarkets, retail stores, showrooms and shopping centres with professional, high-traffic cleaning that keeps public-facing spaces clean, safe and inviting. Our operatives work around your trading hours — including early mornings, late nights or overnight — to deliver fast, effective cleans that reflect your brand standards and support a positive customer experience.



Aisles, tills, and entrance areas

Daily sweeping, mopping and disinfection of floors, self-checkouts, conveyor belts and doors to maintain hygiene and visibility.



Washrooms & staff rooms

Cleaning and restocking of toilets, handwash stations, staff kitchens and locker rooms with commercial-grade products.



Window and signage care

Internal and external glass cleaning, polishing of branded signage and display maintenance for maximum impact.



24/7 or off-hours available

Flexible cleaning schedules tailored to retail trading patterns and site-specific needs.



Back-of-house and storage zones

Cleaning of stockrooms, staff corridors, service lifts and loading bays to maintain operational hygiene.



Fridge, chiller and deli counter detailing

Careful cleaning of food display areas, shelving and customer-facing refrigeration units to support safety standards.



Floor scrubbing and polishing

Machine scrubbing and polishing of hard floors to remove grime, improve appearance and reduce slip risk.



Waste area and bin zone cleaning

Regular cleaning and odour control in refuse zones to maintain cleanliness and prevent pest issues near entrances.



Transport & Public Space Cleaning

We deliver cleaning solutions for public transport infrastructure and open-access environments, including stations, platforms, stops and shelters. These high-footfall spaces demand regular maintenance to ensure safety, hygiene and a positive public experience. Our teams operate across London and Surrey, providing scheduled or reactive cleans for local authorities, transport operators and facilities managers — always tailored to the setting and footfall.



Bus stops, stations, platforms

Litter removal, surface cleaning and disinfection of seats, rails, shelters and high-touch points in busy transport areas.



Waiting areas & shelters

Glass, seating and signage cleaning in shelters and covered zones to maintain cleanliness and visibility for users.



Graffiti & chewing gum removal

Targeted removal of spray paint, pen, stickers and gum from benches, bins, walls and pavements using safe techniques.



Scheduled maintenance

Flexible cleaning visits — from daily cleans to seasonal deep cleans — based on commuter volumes and event calendars.



Litter picking and pavement cleaning

Manual or mechanical cleaning of walkways, curbs and public paths to reduce hazards and maintain community standards.



Ticket machine and kiosk disinfection

Wiping and sanitising of payment machines, screens and touchpoints to ensure a safe user experience.



Bike rack and railing cleaning

Disinfection and dirt removal from shared handrails, cycling areas and fixtures within and around transport sites.



Drainage and spill response

Clearing surface-level drains and managing unexpected spills or hazards in walkways or public entrances.



Areas We Cover

Twelve Acres Cleaning proudly serves clients across **the whole of London and Surrey**, offering residential block cleaning, commercial cleans, specialist services and more — wherever you are. Our flexible, responsive teams are positioned to deliver high-quality cleaning solutions across a wide range of boroughs, towns and neighbourhoods.

Whether you're managing a single apartment block in Wimbledon or overseeing retail units across Guildford, we're ready to support with tailored cleaning services that match your schedule, standards and budget.

Key Areas Covered Include:

London:

Wimbledon, Clapham, Balham, Battersea, Tooting, Richmond, Kingston, Surbiton, New Malden, Putney, Chelsea, Fulham, Earlsfield, Brixton, Wandsworth, Streatham, Vauxhall, Hammersmith, Lambeth, Southwark, Kensington.

Surrey:

Sutton, Cheam, Croydon, Epsom, Ewell, Esher, Oxshott, Cobham, Weybridge, Walton-on-Thames, Leatherhead, Tadworth, Banstead, Guildford, Farnham, Reigate, Redhill, Camberley, Caterham, Dorking, Ashted, Godalming, Guildford, Kingston Upon Thames.

If you're unsure whether we cover your area, just ask — we're always expanding our reach.

Client Benefits

At Twelve Acres Cleaning, we don't just deliver great cleaning — we deliver peace of mind. Our clients benefit from a tailored, reliable, and highly responsive service that's built around their property, their people, and their priorities. From operational efficiency to long-term value, everything we do is designed to make your job easier and your buildings shine.

For Homeowners

Regular cleaning maintenance that preserves your property value while creating a healthier living environment. Bespoke services designed around your family's specific needs and schedule.

For Landlords & Agents

Reliable cleaning solutions for property turnovers, regular maintenance, and emergency situations. Our services help maximise occupancy rates and tenant satisfaction.

For Block Managers

Consistent, documented cleaning schedules that maintain property standards and resident satisfaction. Flexible service agreements with transparent pricing and quality guarantees.



Our Professional Promise

Specialist Cleaning, Professionally Delivered

Reliability

Consistent service delivery with meticulous attention to detail. We honour appointments, follow instructions precisely, and deliver predictable quality every time.

Professionalism

Fully trained, background-checked staff who respect your property and privacy. Comprehensive insurance coverage for your complete peace of mind.

Excellence

Elevating cleaning standards across Surrey through specialised knowledge, superior techniques and genuine care for the environments we service.

Why Work With Twelve Acres Cleaning

Choosing [Twelve Acres Cleaning](#) means working with a team that understands the real-world needs of managing agents, landlords, developers, and property owners. We're not just cleaners — we're your operational partner, here to make property management easier, smoother, and more professional.

With deep experience in both private and commercial sectors, we deliver cleaning services that are thorough, reliable and tailored — supported by clear communication, flexible scheduling, and on-site accountability. Our operatives are uniformed, DBS-checked, fully trained and supervised to ensure quality and consistency every time.

Whether you need scheduled block cleaning, reactive deep cleans, or help maintaining high-traffic public spaces, our approach is always the same: professional delivery, attention to detail, and long-term value.

What Sets Us Apart:



Single Point of Contact

Dedicated account managers and central support for all clients — one number, one invoice, zero confusion.



Tailored Scheduling

Daily, weekly, fortnightly or reactive cleaning options based around your tenants, business hours or seasonal needs.



Trained, DBS-Checked Staff

Professional operatives who are trusted, experienced and represent your site or brand with care and courtesy.



Clear Reporting & Accountability

Site reports, service checklists and feedback loops so you're always in the loop — even when off-site.



Fully Insured & Compliant

We operate with full liability cover, risk assessments and COSHH-compliant products.



Flexible Across Sectors

From residential blocks to healthcare and hospitality, we adapt our methods to your setting — not the other way around.



Part of Twelve Acres Group

Backed by a broader team of facilities professionals to support you with wider operational needs if required.



Meet The Team



Ashley Stevenson

[Ashley Stevenson](#) is the Founder & CEO of Twelve Acres Cleaning & Twelve Acres Management. With a wealth of experience in cleaning and facilities management, Ashley took over the business in 2023 with a clear vision: to evolve the company into a full-service cleaning and facilities provider, launching a new era of soft and hard FM solutions across residential, commercial, and luxury sectors.



Julien Havelock-Hill

[Julien Havelock-Hill](#) is the Co-Founder of Twelve Acres Management. With a background rooted in some of London's leading 5 star hotels and high-growth hospitality ventures, Julien brings a unique blend of luxury service expertise and operational strategy. After building a successful career in hospitality led startups, he joined Twelve Acres to help expand the brand into a modern, client first facilities management company with a focus on excellence, experience, and long-term value.

Sustainability Commitment



Eco-Friendly Cleaning Solutions

We use biodegradable, non-toxic cleaning products. Our green formulations protect staff health and minimize environmental impact.



Comprehensive Waste Management

Rigorous recycling protocols reduce landfill waste. We implement green waste segregation and composting where applicable.



Energy-Efficient Operations

Smart technologies reduce energy consumption across all services. We prioritise low-energy equipment, vehicles and sustainable maintenance practices.



Get in Touch / Next Steps

Ready to transform your property management experience? Contact us today for a no-obligation consultation.

Free Consultation

Schedule a friendly coffee meet with one of our team to discuss your cleaning needs. We will be more than happy to develop a tailored solution for you.

Contact Details:

Email: info@twelveacrescleaning.com

Phone: 07712677595

Website: www.twelveacrescleaning.com

Connect With Us Socially: Facebook, Twitter, Instagram, LinkedIn, TikTok

Connect With Us Professionally: Check a Trade, Yell, Rated People, Trust Pilot